

Lifetime Limited Warranty

At Breezesta, our objective is to enable you to customize your outdoor space to make memories through the seasons of your life.

Breezesta warrants to the original purchaser that, for a period of a lifetime for residential use and twenty (20) years for commercial use from the date of original invoice, under normal use and service conditions, Breezesta products shall be free from material and workmanship defects and will not crack, splinter, chip, peel, rot or suffer structural damage, including from insect infestation.

Breezesta products are warranted not fade for three (3) years. Our products are made with UV stabilizers to minimize fading; however, upon exposure to the sun all colors will fade to some degree over time. To minimize possible fading: keep product covered or out of direct sunlight when not in use, and utilize cushions where applicable.

Hardware:

- Hardware used in production or assembly of Breezesta products is warranted to not break for a period of 5 years of residential use and 3 years of commercial use
- Hardware is warranted not to rust or corrode from the effects of weather for 3 years. Please note that proper maintenance of hardware will reduce weathering, particularly in coastal areas.
- Mechanical hardware used to create motion, like swivel, rock or glide, is warranted for 3 years.

Cushions:

- Cushions are warranted to be free from workmanship or material defects for 1 Year. This warranty does not apply to normal wear and tear effects on the cushions, which are caused by regular use of the cushions. Neither does it cover damage due to unauthorized repairs or alterations, negligence, misuse or abuse, improper assembly and acts of God.
- Additional warranty may be available through the manufacturer of the fabric.

Warranty Exclusions:

- Assembly or handling of products, including labor or assembly costs, or defect caused by improper assembly
- The application of paint, varnish or other coating or chemical not approved by Breezesta
- The application of heat or radiation from an external source, such as a barbecue grill, another appliance, fire or reflection from windows or doors
- Color or pattern variance between any new replacement parts or pieces and other pieces. We will occasionally discontinue or modify products and colors. If the original product is not available, the warranty holder may choose replacement material of equal value or quality.
- Damage caused by, among other things, intentional acts, unreasonable use, misuse, physical abuse, vandalism, accidents, or any act of God (fire, flooding, hurricane, earthquake, tornado, lightning, ice, etc.), environmental condition (mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering
- Incidental or consequential damages

Proper maintenance of your product is required to support the benefits of this warranty. This warranty is voided in the event that there are indications of abuse or neglect to the furniture. This warranty does not apply to normal wear and tear effects on the furniture, which are received by regular use of the furniture.

For service under this warranty, contact the Breezesta dealer from which you purchased the product. When submitting a claim, you will be required to submit the written description of the defect, along with a photo and proof of purchase receipt including the date. In some cases, we will ask that the defect be returned to us at our cost. Once documentation has been received, reviewed and approved, we will provide hardware, parts or product to repair or replace based on the warranted issue. Hardware, parts or product will be shipped to the dealer from which you purchased the product.